



# SATERN

System for Administration, Training, and Educational Resources for NASA

## **SATERN Upgrade**

September 2009



# Overview

The **SATERN Upgrade** is a new version of NASA's Learning Management System (LMS) that offers improved Web-based access to training and career development resources.

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SATERN

System for Administration, Training, and Educational Resources for NASA

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9/17/2009

Welcome to SATERN, NASA's official learning management system. The System for Administration, Training, and Educational Resources for NASA (SATERN) provides simplified one-stop access to high-quality training products and processes to support learning and development.

SATERN provides desktop access to training enrollment and continuous learning for the NASA workforce. Find out more information on the SATERN Informational Web site or contact your Center training office.

For assistance, contact the NSSC Contact Center at 1-877-NSSC-123 (877-677-2123) or [NASA-satern.support@nasa.gov](mailto:NASA-satern.support@nasa.gov).

## Alerts

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# Benefits

NASA is upgrading SATERN's software to:

- Enhance functionality
- Improve application security
- Ensure access to software vendor releases
- Ensure application is compatible with desktop browsers and operating system

All data will migrate to the new version

- Learning Histories
- IDPs
- External training requests (NF-1735s)

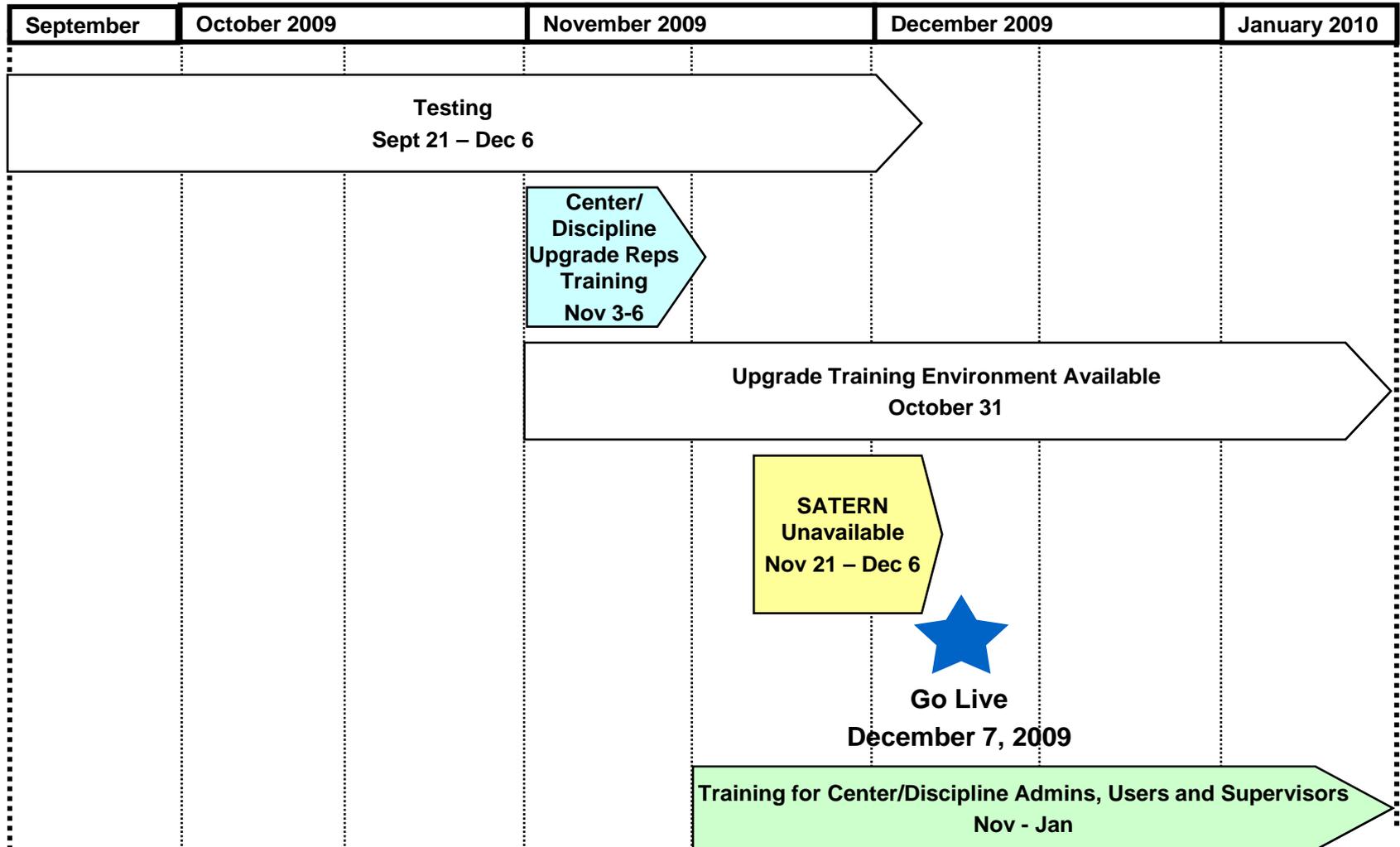
# Important Changes

- **New Login Process**
  - SATERN is standardizing with NASA's Access Launchpad.
  - All employees will need to use their Agency User ID (AUID) and profile password to access SATERN.
- **New External Training form**
  - The OPM Standard Form 182 (SF-182) is replacing NASA Form 1735 (NF-1735) in SATERN.
- **Additional IDP Functionality**
  - Alternate date periods will be available
  - New goal categories allow users to organize goals

# Additional Improvements

- More user-friendly look and feel
- Improved e-mail notifications
- More direct links, fewer clicks
- Better searching capabilities
- New options to customize displays
- More details and descriptions

# Upgrade Implementation Timeline



# Downtime for Implementation

- SATERN will be unavailable 5:00 pm EDT Friday, November 20 – Sunday, December 6
  - Occurs over Thanksgiving holiday period
- No conflicts detected for mandatory training deadlines
- Manual work-around processes will be available for some critical functions (e.g., NF-1735s)

# Training and Support

- Training will be available for SATERN Administrators, Users, and Supervisors:
  - Instructor-led training sessions and live labs
  - Self-paced tutorial for users and supervisors
  - IDP Web-based training
- Updated training materials, job aids, and information about the Upgrade will be available on the SATERN Information Website: <https://saterninfo.nasa.gov>.
- The NSSC Contact Center will be available to provide technical assistance: 1-877-NSSC-123 (1-877-677-3123) or [nasa-satern.support@nasa.gov](mailto:nasa-satern.support@nasa.gov).



# Summary

- Changes to SATERN will be implemented in December 2009.
- Improved functionality in SATERN supports NASA's commitment to employee development and enhancing employee skills.
- Data created in the current system will be transferred to the new system.
- Training and support will be available to ease the transition to the new functionality.