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SATERN System Outage Planned for November

A number of improvements to the SATERN Learning Management System (LMS) are planned for December as part of the Upgrade to the system software. In preparation for the upgrade, SATERN will be unavailable from **November 20 at 5:00 p.m. EDT until December 7, 2009**, as new features and enhancements are implemented. During this planned outage, users will be unable to access *all* SATERN functions including learning plans, registrations, online training, IDPs, NF-1735 external training requests, and reports.

Due to the lead time required to process training requests, users are encouraged to be proactive in submitting training requests for identified external training ahead of the planned outage. All NF-1735 external training requests must be submitted and approved in SATERN by **Friday, November 13, 2009** for electronic processing to be completed prior to the planned outage. After November 13, users should contact their Center Training Office with any urgent external training requests that require processing prior to December 7.

To learn more about the SATERN planned outage and Upgrade, visit the SATERN Informational Website at <https://saterninfo.nasa.gov> or contact your SATERN representative. For additional assistance, contact the NSSC Contact Center at 1-877-NSSC-123 (877-677-2123) or NASA-satern.support@nasa.gov.